

Legal | TeenShield Mobile X

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Legal Policies

End User License Agreement, Terms of Use and Privacy Policy.

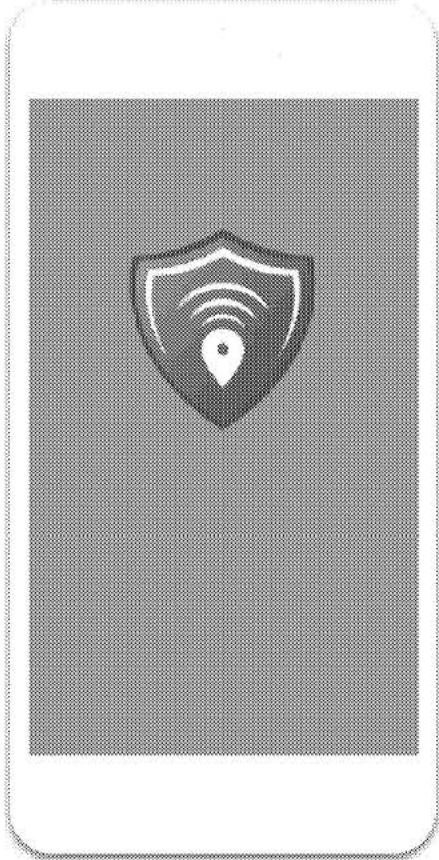
TEENSHIELD END USER LICENSE AGREEMENT (EULA) AND TERMS OF USE

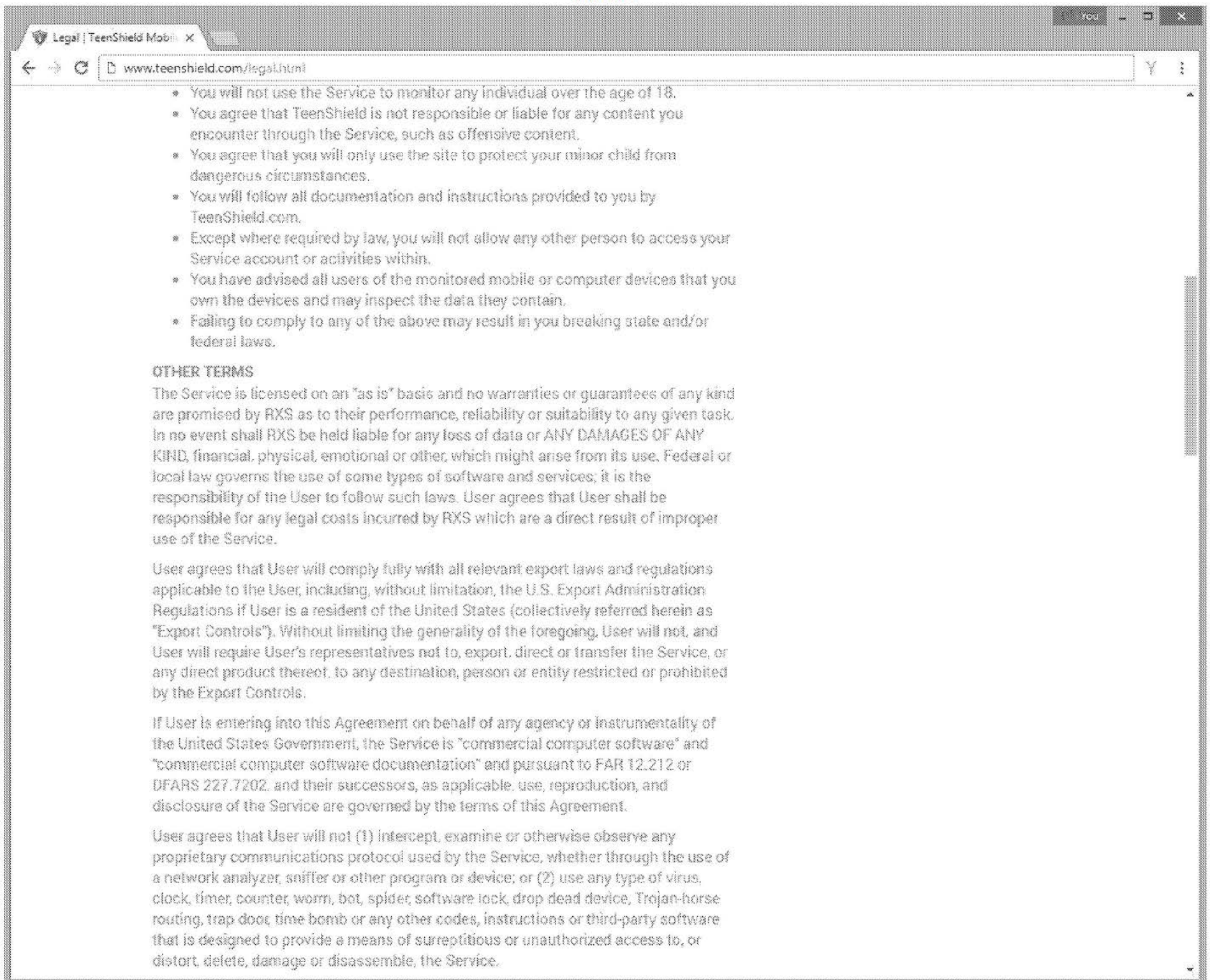
This TeenShield End User License Agreement (collectively referred to herein as the "Agreement") constitutes a binding agreement between you the purchaser of a TeenShield license (collectively referred to herein as the "User"), and Refina-X Studios, LLC (collectively referred to herein as "RXS"). You should read the following terms and policies carefully before installing the TeenShield application or using the TeenShield website (collectively referred to herein as the "Service"). If you do not agree to be bound by these policies, terms and conditions, you may not purchase or use the Service. The use of the Service is strictly prohibited unless you agree to be bound by the terms and conditions of this Agreement.

REPRESENTATION AND WARRANTIES

TeenShield provides you, as the legal guardian of one or more children under the age of 18, with the ability to view and collect various electronic activities of your children from computers or mobile devices. These activities may include but are not limited to text messages, locations, photos and activities on various applications. By purchasing and using the Service you hereby warrant, covenant, represent and certify the following:

- You will only use the Service to aid your efforts to protect your Minor Children for whom you are legal guardian.
- You will only use the Service to monitor computers or mobile devices of which you are the legal owner.
- You agree that as the guardian of your minor children you give yourself their consent to monitor activities.
- All information you provide to TeenShield is accurate and true including the age of your children.
- You will not use the Service to violate any law, rule or governmental regulation you are subject to.
- You consent to give TeenShield and its licensors access to the proper credentials needed to monitor your minor child.
- You consent to TeenShield granting you access to the activities through the password protected Service.
- You will not use the Service to monitor any individual over the age of 18.





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- You will not use the Service to monitor any individual over the age of 18.
- You agree that TeenShield is not responsible or liable for any content you encounter through the Service, such as offensive content.
- You agree that you will only use the site to protect your minor child from dangerous circumstances.
- You will follow all documentation and instructions provided to you by TeenShield.com.
- Except where required by law, you will not allow any other person to access your Service account or activities within.
- You have advised all users of the monitored mobile or computer devices that you own the devices and may inspect the data they contain.
- Failing to comply to any of the above may result in you breaking state and/or federal laws.

OTHER TERMS

The Service is licensed on an "as is" basis and no warranties or guarantees of any kind are promised by RXS as to their performance, reliability or suitability to any given task. In no event shall RXS be held liable for any loss of data or ANY DAMAGES OF ANY KIND, financial, physical, emotional or other, which might arise from its use. Federal or local law governs the use of some types of software and services; it is the responsibility of the User to follow such laws. User agrees that User shall be responsible for any legal costs incurred by RXS which are a direct result of improper use of the Service.

User agrees that User will comply fully with all relevant export laws and regulations applicable to the User, including, without limitation, the U.S. Export Administration Regulations if User is a resident of the United States (collectively referred herein as "Export Controls"). Without limiting the generality of the foregoing, User will not, and User will require User's representatives not to, export, direct or transfer the Service, or any direct product thereof, to any destination, person or entity restricted or prohibited by the Export Controls.

If User is entering into this Agreement on behalf of any agency or instrumentality of the United States Government, the Service is "commercial computer software" and "commercial computer software documentation" and pursuant to FAR 12.212 or DFARS 227.7202, and their successors, as applicable, use, reproduction, and disclosure of the Service are governed by the terms of this Agreement.

User agrees that User will not (1) intercept, examine or otherwise observe any proprietary communications protocol used by the Service, whether through the use of a network analyzer, sniffer or other program or device; or (2) use any type of virus, clock, timer, counter, worm, bot, spider, software lock, drop dead device, Trojan-horse routing, trap door, time bomb or any other codes, instructions or third-party software that is designed to provide a means of surreptitious or unauthorized access to, or distort, delete, damage or disassemble, the Service.

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User acknowledges and agrees that RXS does not have any control over the operation or functionality of iCloud and RXS is not responsible, and shall not be liable for any downtime or changes by iCloud at any time. User also acknowledges and agrees that RXS is not responsible for User's relationship with iCloud or Apple, or any breach thereof, including any breach by User of any of the terms and conditions governing your relationship with iCloud or Apple. User acknowledges that Apple may send an email to the iCloud account email address as a result of using the Service.

The computer software, artwork, music, and other components included in the Service product are the copyrighted property of RXS and its licensors. The Service is licensed (not sold) to User, and RXS owns all copyright, trade secret, patent and other proprietary rights in the Service. User may not: (1) copy (other than once for backup purposes), distribute, rent, lease or sublicense all or any portion of the Service; (2) modify or prepare derivative works of the Service; (3) transmit the software over a network, by telephone, or electronically using any means, except in the course of User's network usage of the Service over authorized networks; (4) reverse engineer, decompile or disassemble the Service. User may not transfer the Service to another individual. User expressly acknowledges and agrees that use of the Service is at User's sole risk.

REFUND POLICY

If User experiences technical issues with Service, RXS will work with User to resolve these issues in a timely manner. If these issues can't be resolved, a pro-rated refund will be issued if the Service is proven defective. Any other refund or returned order (except where not allowed) is subject to a 10% payment processing fee. We reserve the right to refund an order and discontinue support and Service if User is threatening us or it is determined that User is using the Service for disallowed purposes. All refunds result in immediate discontinuation of Service and support. All sales are final. RXS will not issue refunds for simply changing your mind. Refunds will not be given without proper troubleshooting of a problem by our technical support staff.

Any User who claims that their purchase was made in error or submitted fraudulent information will forfeit their right to any refund and will be held liable for all charges for the transaction. The TeenShield.com web site has built-in safeguards to stop one-click purchasing in error. Also, if you feel a purchase was made using your information, RXS requests you contact your bank to submit a fraudulent charge alert so that the bank can contact the appropriate parties to have it resolved.

USAGE POLICY

By installing, running, or using any TeenShield product or Service, User agrees to the above Policies. In addition User agrees that User will follow the TeenShield Policies at all times when using the TeenShield app or service. Failure to comply with our policies will result in the account being terminated without warning.

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TERM AND TERMINATION

This Agreement takes effect on the date User purchases the product and will continue until User cancels their use of the Service or the paid period of the Service expires. Upon cancellation or expiration User must remove software associated with TeenShield from the User's devices, including the devices the User's minor children use.

You expressly acknowledge that you have read this Agreement and understand the terms, policies and conditions set forth herein. By continuing to use the Service you give your consent to be bound by the terms and conditions of this Agreement.

Terms are subject to change at any time without notice.

Privacy Policy

It is company policy that our customer order databases remain confidential and private. We have not, do not, and won't ever sell names to spammers or other parties who would like to use our databases to advertise or solicit their products or services. The Software does not collect any information from your system other than the information required for the successful operation of the Software. Your private information is safe with us.

As you browse this and other websites, online ad networks we work with may place anonymous cookies on your computer, and use similar technologies, in order to understand your interests based on your (anonymous) online activities, and thus to tailor more relevant ads to you. If you do not wish to receive such tailored advertising, you can visit this page to opt out of most companies that engage in such advertising. (This will not prevent you from seeing ads; the ads simply will not be delivered through these targeting methods).

This website collects certain information from and about its users two ways: Web logs and User Entered Information.

a. Web Logs

- Your Internet protocol address.
- The kind of browser or computer you use.
- Number of links you click within the site.
- State or country from which you accessed the site.
- Date and actual time of your visit.
- Name of your Internet service provider.
- Web page you linked to our site from.
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b. User Entered Information



Visitors to our website can register to purchase products and services. When you register, we will request some personal information such as name, address, email and other relevant information. Any financial information we collect is used only to bill you for the services you purchased. If you purchase by credit card, this information may be forwarded to your credit card provider.

For other types of registrations, we will ask for the relevant information. You may also be asked to disclose personal information to us so that we can provide assistance and information to you. For example, such data may be warranted in order to provide online technical support and troubleshooting. Retina-X Studios, LLC does not contact you by direct mail or telephone for any reason unless requested.

We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including:

- To fulfill your service requests for services.
- To protect ourselves from liability.
- To respond to legal process or comply with law, or
- In connection with a merger, acquisition, or liquidation of the company.

Terms are subject to change at any time without notice.
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