



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

JUN 03 2015

Benjamin Hallman
Huffington Post
770 Broadway
New York, NY 10003

Re: FOIA-2015-01087
GoFundMe, et al.

Dear Mr. Hallman:

This is in response to your request dated May 28, 2015, under the Freedom of Information Act seeking access to consumer complaints relating to GoFundMe, Indiegogo, Crowdrise, Start Some Good, Funeralfund, Graceful Goodbye, YouCaring, Giveforward.com, Fundly, and GiveItForward. In accordance with the FOIA and agency policy, we have searched our records, as of May 28, 2015, the date we received your request in our FOIA office.

Your request also sought a waiver of all fees. The agency's Rules of Practice specify that news media requesters will only be charged for costs incurred reproducing records in excess of 100 pages. *See* 16 C.F.R. § 4.8. Because we are providing this information in electronic Excel format, there are no fees associated with your request and your fee waiver request is moot.

We have located approximately 205 responsive complaints. I am granting partial access to, and am enclosing copies of, the accessible records. Three complaints, and portions of other complaints, are subject to two of the nine exemptions to the FOIA's disclosure requirements, as explained below.

We are withholding two complaints under FOIA Exemption 3, 5 U.S.C. § 552(b)(3), because they are exempt from disclosure by another statute; specifically, Section 21(f) of the FTC Act provides that the FTC may not disclose any material reflecting a consumer complaint obtained from a foreign source if that foreign source has requested confidential treatment. 15 U.S.C. § 57b-2(f).

Enclosed are 203 responsive complaints that consumers have sent to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe

that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request, or about our FOIA regulations or procedures, please contact Andrea Kelly at (202) 326-2836.

Sincerely,

A handwritten signature in cursive script that reads "Sarah Mackey". The signature is fluid and elegant, with a long, sweeping tail on the final letter.

Sarah Mackey
Associate General Counsel