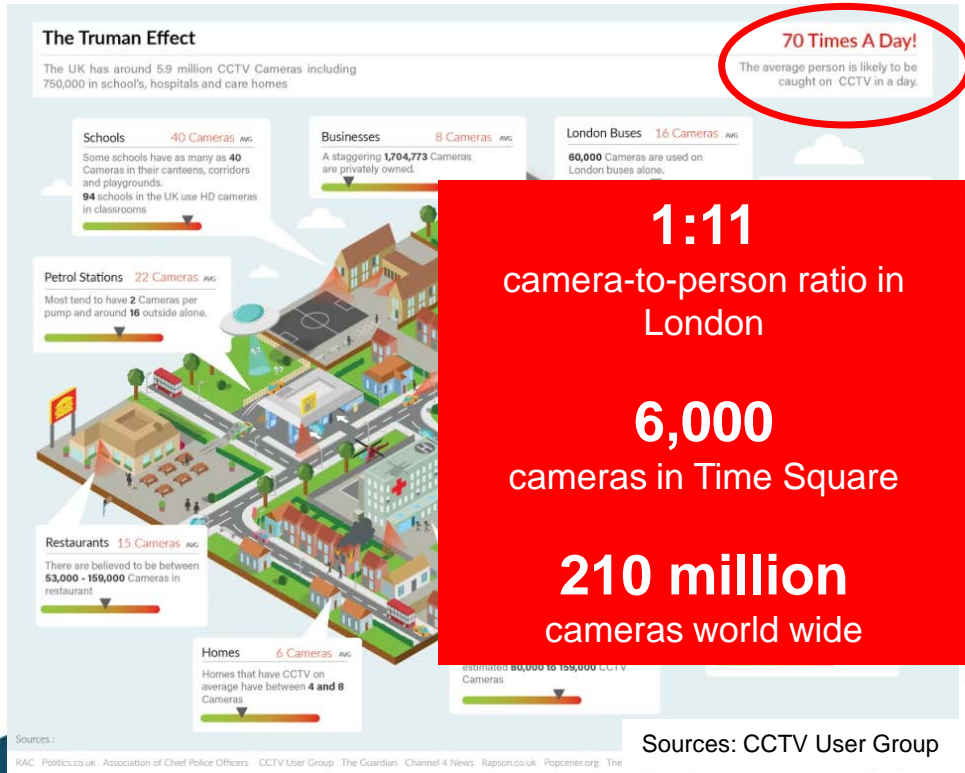


# Assisting Users in a World Full of Cameras

## Privacy-Aware Infrastructure for Computer Vision Applications

Anupam Das, Martin Degeling, Xiaoyou Wang, Junjue Wang, **Norman Sadeh**, Mahadev Satyanarayanan

# Cameras Are Everywhere



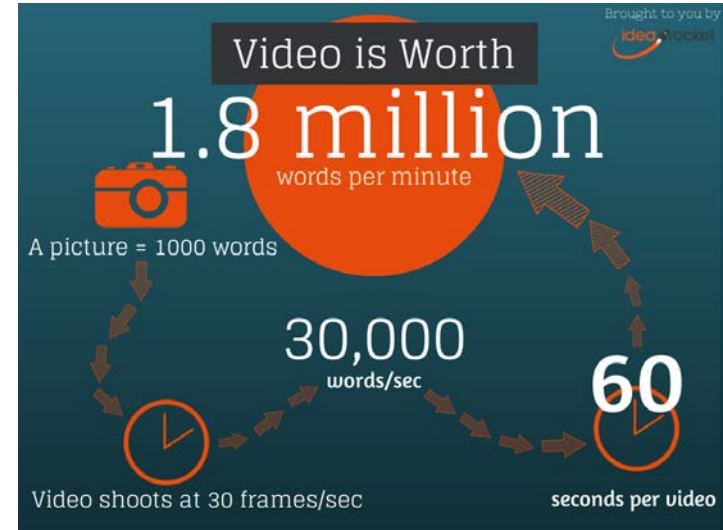
Source: UrbanEye, New York Civil Liberty Union

# More Gadgets with Cameras



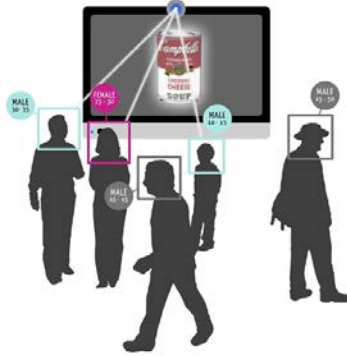
# A Picture Is Worth 1000 Words

- Facial recognition
  - Identification
  - Mood / Expression / Health
  - Demographics
- Object recognition
- Scene recognition
- Activity recognition
- Safety and security
  - surveillance, criminal investigation



Source: IdeaRocket

# Use of Facial Recognition Is on the Rise



# Privacy Implications of Facial Recognition

- Generate a customer/user profile
  - Serve customized ads/services
- Infer lifestyle, behavior, and habits
- Infer health conditions
- Track users' whereabouts
- Infer social associations and activities

Regulators and policymakers advocate the right to **notice** and **choice**

# Privacy Preference Study

**Vignette Study** on IoT privacy preferences:

- 1007 Amazon MTurk participants gave feedback for 380 scenarios consisting of eight factors.
- Each user saw at least one scenario involving facial recognition.

Example Scenario:

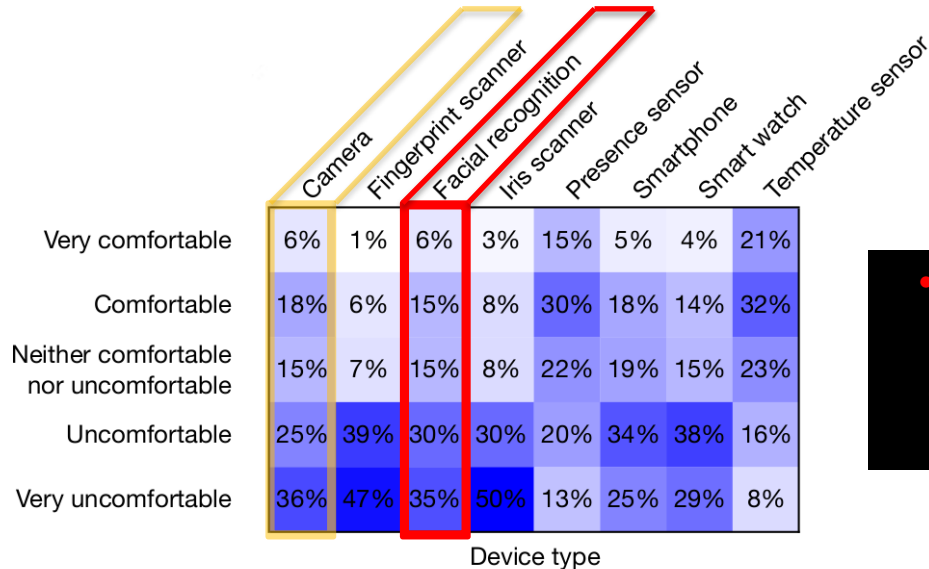
“You are at a [coffee shop]. This store uses [facial recognition system] to automatically [identify returning customers]. The system is also used to keep track of [your orders and make suggestions] based on your ordering habits. Your picture will be kept for [a few hours]”.

P. Naeini, S. Bhagavatula, H. Habib, M. Degeling, L. Bauer, L. Cranor, and N. Sadeh, “*Privacy Expectations and Preferences in an IoT World.*” SOUPS 2017

<https://www.privacyassistant.org/publications>

# Users Are Uncomfortable with Image Data

- Self-reported comfort level for different data collection devices (regardless of the specific scenario)



- 65% of the users were uncomfortable with facial recognition
- 61% of the users were uncomfortable with data captured by cameras



# Users Want Notice and Choice

- Users expressed interest in being **notified** about the presence of facial recognition especially when the data collection purpose is unclear.
- Most would **disable** facial recognition if given the option.
- **Context** has an impact on the decision.
  - More likely to allow in a library than in a department store.

# Our Goals

- Support **notice and choice** in IoT.
- **Objective:** Selectively notify users without overwhelming them and help them configure available settings.
  - **Capture users' privacy preferences:**
    - Notification preferences (when, how often, how)
    - Data collection and sharing preferences

# Building A Privacy-Aware Infrastructure



## Internet of Things Resource Registry (IRR)

- Advertises privacy practices (including any privacy settings) and capabilities of IoT resources (e.g., apps, sensors, services)
- Multiple registries controlled by different entities



## Personalized Privacy Assistants (IoT Assistant)

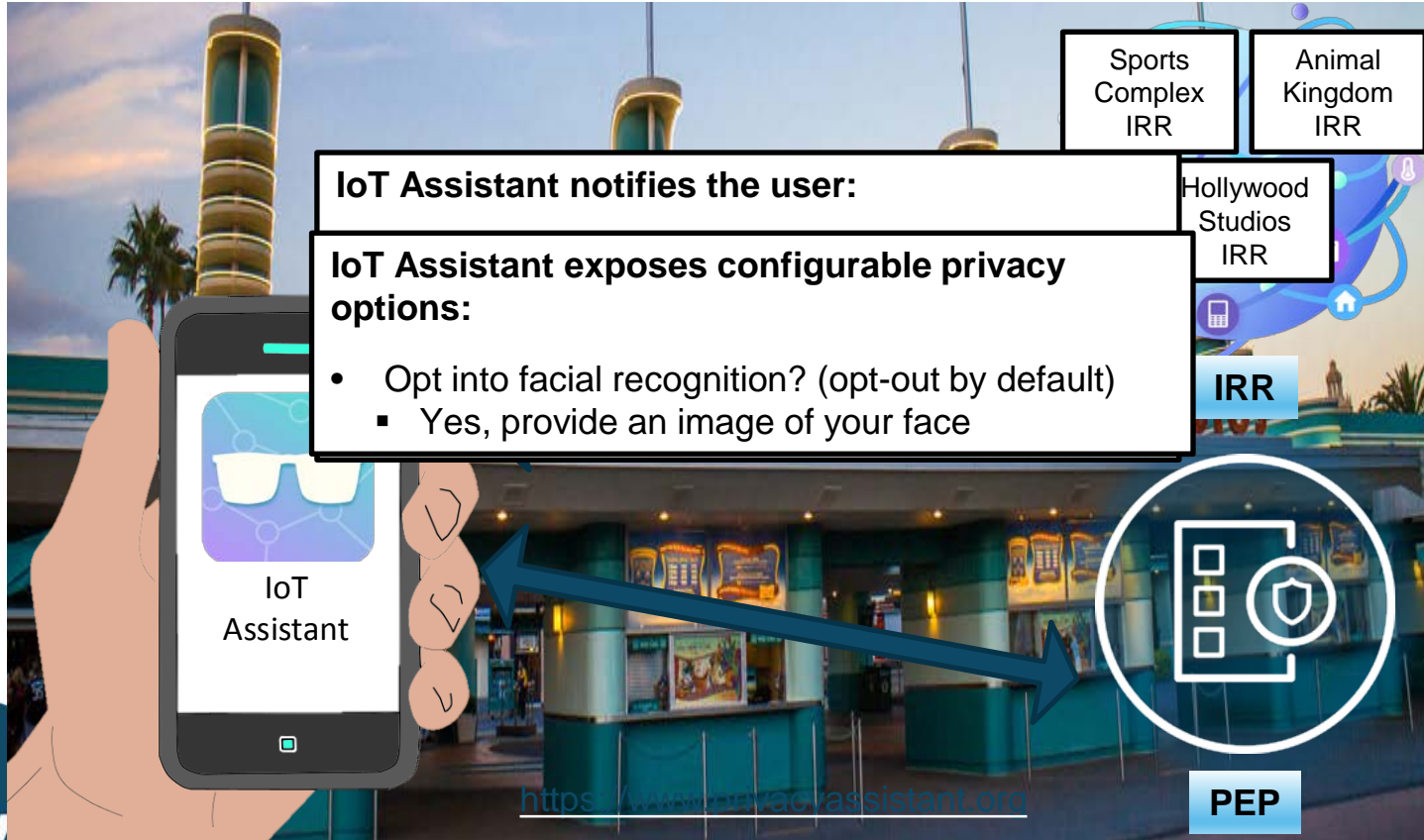
- Discovers IoT resources, their capabilities, and privacy practices (including any privacy settings)
- Learns user preferences; supports selective user notification, and semi-automated configuration of settings



## Policy Enforcement Point (PEP)

- Captures and stores user-specific privacy settings (e.g., opt in/out)
- Enforces users' privacy settings

# Workflow Example: Theme Park



# Registering an IRR Resource

IRR-BETA Administration Resource Management Martin Degeling

Basic Information Context Collected Data Granularity Purpose Times and Retention Shared With Control Options

CANCEL SAVE

Basic Information

Name\* Link to general information about this resource

Amazon Echo <https://www.amazon.com/Amazon-Echo-Bluetooth-Speaker-with-WiFi-Alexa>

Description

Voice command device that performs a variety of functions

Privacy Policy

<https://www.amazon.com/gp/help/customer/display.html?nodeId=201809740>

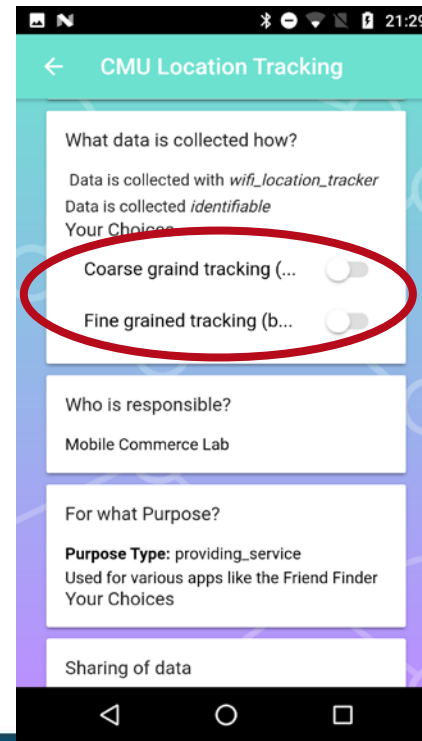
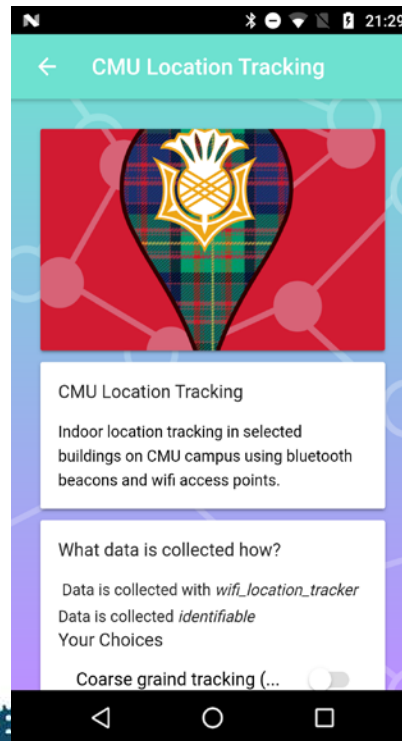
https://www.privacyassistant.org

NEXT

Step-by-step wizard for defining new resources or editing existing ones.

Templates are also available for commercial off-the-shelf devices.

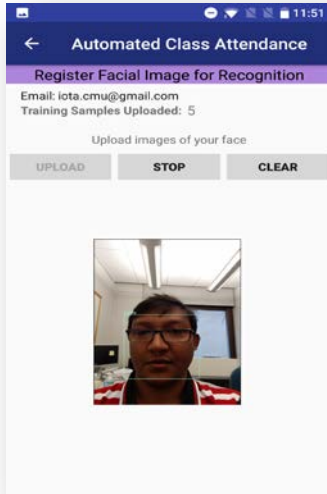
# IoT Assistant Discovering IRR Resources



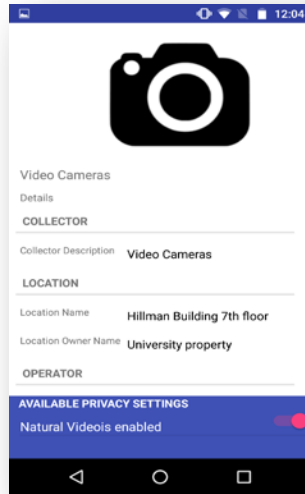
Exposes privacy settings.

# Automated Attendance Tracker

## Train Facial Features



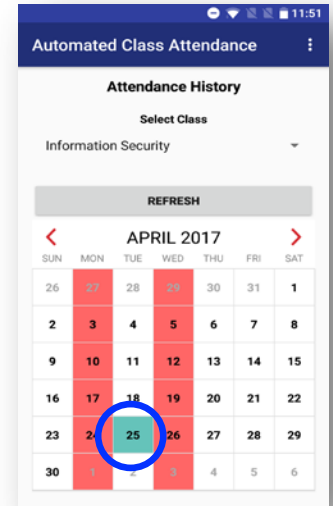
## Control Opt-in



## Live Video Stream



## Monitor Class Attendance



- Planning to pilot this system in classrooms at CMU

# Conclusion

- The use of computer vision is expanding with the rise of IoT cameras.
- Our studies show that:
  - Users want to be **notified** about how their data is being used
  - Users want to **choose** (control) how their data is being used
- We are working on an **infrastructure** that supports **notice and choice**, and captures users' **privacy preferences** in IoT settings.



# For more information:

<https://www.privacyassistant.org>

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## Demonstration



<https://goo.gl/gtpbpK>

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# PRIVACYCON