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   Attorneys for Plaintiff United States of America
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                      UNITED STATES DISTRICT COURT
                    NORTHERN DISTRICT OF CALIFORNIA
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   UNITED STATES OF AMERICA,
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                                      Case No. CV 08-642
       Plaintiff,
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                                      STIPULATED FINAL JUDGMENT
               v .
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                                      FOR CIVIL PENALTIES AND
   Member Source Media LLC, doing
                                      PERMANENT INJUNCTIVE
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   business as ConsumerGain.com,
                                      RELIEF
   PremiumPerks.com,
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   FreeRetailRewards.com, and
   GreatAmericanGiveaways.com,
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   and
   Chris Sommer, individually and
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   as Manager of Member Source
   Media LLC,
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       Defendants.
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        Plaintiff, the United States of America, acting upon
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  notification and authorization to the Attorney General by the
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   Federal Trade Commission ("FTC" or the "Commission"), pursuant to
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   Section 16(a)(1) of the Federal Trade Commission Act ("FTC Act"),
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   15 U.S.C. § 56(a)(1), has filed a complaint pursuant to Sections
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   Stip. Final Judgment
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Page 1 of 18

CV 08-642

1 5(a)(1), 5(m)(1)(A), 13(b), 16(a), and 19 of the FTC Act,
2 15 U.S.C. §§ 45(a)(1), 45(m)(1)(A), 53(b), 56(a), and 57b and
3 under Section 7(a) of the Controlling the Assault of Non4 Solicited Pornography and Marketing Act of 2003 ("CAN-SPAM" or
5 the "CAN-SPAM Act"), 15 U.S.C. § 7706(a), to secure civil
6 penalties, a permanent injunction, and other equitable relief for
7 Defendants' violations of Section 5(a) of the FTC Act, 15 U.S.C.
8 45(a), and Section 5(a) of CAN-SPAM, 15 U.S.C. § 7704(a).

Defendants have waived service of the Summons and Complaint; the parties have been represented by the attorneys whose names appear hereafter; and the parties have agreed to settlement of this action upon the following terms and conditions, without adjudication of any issue of fact or law and without Defendants admitting liability for any of the matters alleged in the Complaint.

THEREFORE, on the joint motion of the parties, it is hereby ORDERED, ADJUDGED AND DECREED as follows:

FINDINGS

- 19 1. This Court has jurisdiction over the subject matter of this 20 action pursuant to 15 U.S.C. §§ 45(m)(1)(A), 53(b), 56(a), 57b, 21 and 7706(a), and 28 U.S.C. §§ 1331, 1337(a), 1345, and 1355.
- 22 2. Plaintiff and Defendants consent to jurisdiction and venue 23 in this District.
- 24 3. The activities of Defendants are in or affecting commerce, 25 as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.
- 4. The Complaint states a claim upon which relief may be granted against Defendants under Section 5(a) of the CAN-SPAM

Stip. Final Judgment CV 08-642

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- 1 Act, 15 U.S.C. \S 7704(a), and Sections 5(a), 5(m)(1)(A), 13(b)
- 2 and 19 of the FTC Act, 15 U.S.C. §§ 45(a), 45(m)(1)(A), 53(b),
- 3 and 57b.
- 4 5. Defendants have entered into this Stipulated Final Judgment
- 5 For Civil Penalties And Permanent Injunctive Relief ("Order")
- 6 freely and without coercion.
- 7 6. Defendants hereby waive all rights to appeal or otherwise
- 8 challenge or contest the validity of this Order.
- 9 7. Defendants agree that this Order does not entitle Defendants
- 10 to seek or to obtain attorneys' fees as a prevailing party under
- 11 the Equal Access to Justice Act, 28 U.S.C. § 2412, and Defendants
- 12 further waive any rights to attorneys' fees that may arise under
- 13 said provision of law.
- 14 8. Entry of this Order is in the public interest.

DEFINITIONS

- For the purpose of this Order, the following definitions shall apply:
- 18 1. "Commercial electronic mail ('email') message" means
- 19 any email message the primary purpose of which is the commercial
- 20 advertisement or promotion of a commercial product or service
- 21 (including content on an Internet website operated for a
- 22 commercial purpose) and that further satisfies the requirements
- 23 of 16 C.F.R. \$\$ 316.1 316.5, as they exist now and may be
- 24 amended.

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- 25 Unless otherwise specified, "Defendants" means Member
- 26 ||Source Media LLC, d/b/a ConsumerGain.com, PremiumPerks.com,
- 27 FreeRetailRewards.com, and GreatAmericanGiveaways.com, Chris

Stip. Final Judgment

CV 08-642

1 Sommer, and their successors and assigns.

- "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, computer records, and other data compilations from which information can be obtained and translated, if necessary, into reasonably usable form through detection devices. A draft or non-identical copy is a separate document within the meaning of the term.
- "Electronic mail ('email') address" means a destination, commonly expressed as a string of characters, 12 consisting of a unique user name or mailbox (commonly referred to as the "local part") and a reference to an Internet domain (commonly referred to as the "domain part"), whether or not displayed, to which an email message can be sent or delivered.
 - "Electronic mail ('email') message" means a message sent to a unique email address.
 - "Initiate," when used with respect to a commercial email message, means to originate or transmit such message or to procure the origination or transmission of such message, but shall not include actions that constitute routine conveyance of such message. For purposes of this Order, more than one person may be considered to have initiated a message.
- 24 "Landing page" means, in online marketing, a specific 7. 25 web page that a visitor reaches after clicking a link or 26 advertisement in an email or banner ad. This page usually 27 showcases content that is an extension of the link or ad.

Stip. Final Judgment

CV 08-642

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- 1 "Person" means a natural person or a corporation, 2 partnership, proprietorship, limited liability company, or other 3 organization or legal entity, including an association, 4 cooperative, or agency, or other group or combination acting as 5 an entity.
 - "Procure," when used with respect to the initiation of a commercial email message, means intentionally to pay or provide other consideration to, or induce, another person to initiate such a message on one's behalf.
- "Recipient," when used with respect to a commercial email message, means an authorized user of the email address to which the message was sent or delivered. If a recipient of a commercial email message has one or more email addresses in 14 addition to the address to which the message was sent or delivered, the recipient shall be treated as a separate recipient with respect to each such address. If an email address is reassigned to a new user, the new user shall not be treated as a recipient of any commercial email message sent or delivered to that address before it was reassigned.
 - 11. "Sender," when used with respect to a commercial email message, means a person who initiates such a message and whose product, service, or Internet website is advertised or promoted by the message.

ORDER

I. PROHIBITION AGAINST FAILING TO DISCLOSE MATERIAL INFORMATION

IT IS THEREFORE ORDERED that Defendants, their successors, assigns, affiliates, subsidiaries, officers, agents, servants,

Stip. Final Judgment CV 08-642

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1 and employees, and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise are hereby permanently restrained and enjoined from:

- In any email and online advertisement, and on any Α. landing page associated with such email or online advertisement, that contains any direct or implied representation made by Defendants, or made by any authorized agent on behalf of Defendants, that a product or service is free, failing to disclose, in the same color, font, and size, and within close proximity to such representation that a purchase is required, or that purchases are required, to obtain such product or service, when such is the case;
- On any landing page associated with any direct or implied representation made by Defendants, or made by any authorized agent on behalf of Defendants, that a product or service is free, failing to disclose, in a clear and conspicuous manner:
 - A list of the monetary obligations a consumer is likely to incur to obtain the advertised product or service, when such is the case;
 - 2. A list of any non-monetary obligations a consumer is likely to incur to obtain the advertised product or service, such as having to apply and qualify for credit cards or an automobile loan, when such is the case.

The disclosures specified in subparagraphs 1 and 2 of this

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1 Part may be made from such landing page via a hyperlink, provided that the hyperlink is labeled to convey the nature and relevance of the information to which it leads, and is clearly and conspicuously disclosed.

II. PROHIBITION AGAINST VIOLATING THE CAN-SPAM ACT

IT IS FURTHER ORDERED that Defendants, their successors, assigns, affiliates, subsidiaries, officers, agents, servants, and employees, and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise are hereby permanently restrained and enjoined from violating the CAN-SPAM Act, 12 15 U.S.C. §§ 7701 et seq., attached hereto as Attachment A, and as it may be amended, by, including, but not limited to, 14 initiating the transmission of a commercial email message that misrepresents the content or subject matter of the message.

III. CIVIL PENALTIES

IT IS FURTHER ORDERED that Defendants shall pay to Plaintiff a civil penalty, pursuant to Section 5(m)(1)(A) of the Federal Trade Commission Act, 15 U.S.C. § 45(m)(1)(A), in the amount of \$200,000 as follows:

- Defendants shall make the payment required by this Part Α. within ten (10) business days of the date of entry of this Order by electronic fund transfer or certified or cashier's check in accordance with the instructions provided by the Office of Consumer Litigation, Civil Division, U.S. Department of Justice, Washington, D.C. 20530, for appropriate disposition;
 - In the event of any default in payment, which default В.

Stip. Final Judgment CV 08-642

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 $1 \mid \text{continues for ten } (10) \text{ business days beyond the due date of}$ payment, the entire unpaid penalty, together with interest, as computed pursuant to 28 U.S.C. § 1961, from the date of default to the date of payment, shall immediately become due and payable;

- С. This judgment represents a civil penalty owed to the United States Government and is not compensation for actual pecuniary loss. The Defendants agree that the facts as alleged in the Complaint filed in this action shall be taken as true, without further proof, in any subsequent litigation filed by or on behalf of the Commission to collect any unpaid amount or otherwise enforce its rights pursuant to this Order, including a nondischargeability complaint filed in any bankruptcy case; and
- D. Proceedings initiated under this Part are in addition to, and not in lieu of, any other civil or criminal penalties that may be provided by law, including any other proceedings the Plaintiff may initiate to enforce this Order.

COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring and investigating compliance with any provision of this Order:

- Within ten (10) days of receipt of written notice from a representative of the Commission or Plaintiff, Defendants each shall submit additional written reports, sworn to under penalty of perjury; produce documents for inspection and copying; appear for deposition; and/or provide entry during normal business hours to any business location in such Defendants' possession or direct or indirect control to inspect the business operation;
 - In addition, the Commission and Plaintiff are В.

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Stip. Final Judgment CV 08-642

authorized to monitor compliance with this Order by all other lawful means, including but not limited to the following:

- Obtaining discovery from any person, without further leave of court, using the procedures prescribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, and 45;
- Posing as consumers and suppliers to Defendants, Defendants' employees, or any other entity managed or controlled in whole or in part by Defendants, without the necessity of identification or prior notice; and
- C. Defendants shall permit representatives of the Commission or Plaintiff to interview any employer, consultant, independent contractor, representative, agent, or employee who has agreed to such an interview, relating in any way to any conduct subject to this Order. The person interviewed may have counsel present.

Provided, however, that nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to obtain any documentary material, tangible things, testimony, or information relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

V. COMPLIANCE REPORTING BY DEFENDANTS

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

Stip. Final Judgment CV 08-642

- A. For a period of five (5) years from the date of entry of this Order:
 - Defendant Chris Sommer shall notify the Commission of the following:
 - a. Any changes in his residence, mailing addresses, and telephone numbers within ten
 (10) days of the date of such change;
 - b. Any changes in his employment status

 (including self-employment), and any change
 in his ownership in any business entity,
 within ten (10) days of the date of such
 change. Such notice shall include the name
 and address of each business that he is
 affiliated with, employed by, creates or
 forms, or performs services for; a statement
 of the nature of the business; and a
 statement of his duties and responsibilities
 in connection with the business or
 employment; and
 - c. Any changes in his name or use of any aliases or fictitious names; and
 - 2. Defendants shall notify the Commission of any changes in corporate structure that may affect compliance obligations arising under this Order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor

entity; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) days prior to such change, provided that, with respect to any proposed change in the corporation about which Defendants learn less than thirty (30) days prior to the date such action is to take place, Defendants shall notify the Commission as soon as is practicable after obtaining such knowledge;

- B. One hundred eighty (180) days after the date of entry of this Order, Defendants each shall provide a written report to the FTC, sworn to under penalty of perjury, setting forth in detail the manner and form in which they have complied and are complying with this Order. This report shall include, but not be limited to:
 - 1. For Defendant Chris Sommer:
 - a. His then-current residence address, mailing addresses, and telephone numbers;
 - b. His then-current employment and business addresses and telephone numbers, a description of the business activities of each such employer or business, and his title and responsibilities for each such employer or business; and

Stip. Final Judgment CV 08-642

required by this Order, representatives of Plaintiff and the Commission are authorized to communicate directly with Defendants.

Stip. Final Judgment CV 08-642

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VI. RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that, for a period of eight (8) years from the date of entry of this Order, Defendants and their agents, employees, officers, corporations, successors, and assigns, and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, are hereby restrained and enjoined from failing to create and retain the following records in connection with the marketing, advertising, or promotion of any "free" products or services:

- A. Accounting records that reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- B. Personnel records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;
- C. Customer files containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business;
- D. Complaints and refund requests (whether received directly, indirectly or through any third party) and any responses to those complaints or requests; and

Stip. Final Judgment CV 08-642

- E. Copies of all sales scripts, training materials, advertisements, or other marketing materials;
- F. Records demonstrating reasonable policies and procedures to process and handle customer inquiries and complaints; and
- G. All records and documents necessary to demonstrate full compliance with each provision of this Order, including but not limited to, copies of acknowledgments of receipt of this Order required by Part VIII, and all reports submitted to the FTC pursuant to Part V of this Order.

VII. DISTRIBUTION OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, Defendants shall deliver copies of this Order as directed below:

- A. Defendant Member Source Media LLC must deliver a copy of this Order to all of its principals, officers, directors, and managers. Defendant Member Source Media LLC also must deliver copies of this Order to all of its employees, agents, and representatives who engage in conduct related to the subject matter of this Order. For current personnel, delivery shall be within (5) days of service of this Order upon Defendants. For new personnel, delivery shall occur prior to them assuming their responsibilities;
- B. For any business that Defendant Chris Sommer controls, directly or indirectly, or in which Defendant Chris Sommer has a majority ownership interest, Defendant Chris Sommer must deliver a copy of this Order to all principals, officers, directors, and

Stip. Final Judgment CV 08-642

1 managers of that business. Defendant Chris Sommer must also 2 deliver copies of this Order to all employees, agents, and 3 representatives of that business who engage in conduct related to the subject matter of this Order. For current personnel, 5 delivery shall be within (5) days of service of this Order upon Defendants. For new personnel, delivery shall occur prior to 6 7 them assuming their responsibilities; and

С. Defendants must secure a signed and dated statement acknowledging receipt of this Order, within thirty (30) days of delivery, from all persons receiving a copy of this Order pursuant to this Part.

VIII. ACKNOWLEDGMENT OF RECEIPT OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that each defendant, within five (5) 14 business days of receipt of this Order as entered by the Court, must submit to the Commission a truthful sworn statement acknowledging receipt of this Order.

FEES AND COSTS IX.

IT IS FURTHER ORDERED that each party to this Order hereby agrees to bear its own costs and attorneys' fees incurred in connection with this action.

Χ. **SEVERABILITY**

IT IS FURTHER ORDERED that the provisions of this Order are separate and severable from one another. If any provision is stayed or determined to be invalid, the remaining provisions shall remain in full force and effect.

RETENTION OF JURISDICTION ΧT

IT IS FURTHER ORDERED that this Court shall retain

Stip. Final Judgment CV 08-642

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1 jurisdiction of this matter for purposes of construction, modification, and enforcement of this Order.

XII. COMPLETE SETTLEMENT

The parties, by their respective counsel, hereby consent to entry of the foregoing Order, which shall constitute a final judgment and order in this matter. The parties further stipulate and agree that the entry of the foregoing Order shall constitute full, complete, and final settlement of this action.

Stip. Final Judgment CV 08-642

Page 16 of 18

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FOR THE PLAINTIFF:
  UNITED STATES OF AMERICA:
  JEFFREY S. BUCHOLTZ
   Acting Assistant Attorney General
  Civil Division
   U.S. Department of Justice
   EUGENE M. THIROLF
  Director,
   KENNETH L. JOST
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   Office of Consumer Litigation
           /s/
  JOHN W. BURKE (VA. BAR NO. 72780)
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   FOR THE FEDERAL TRADE COMMISSION:
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          /s/
  LOIS C. GREISMAN
   Associate Director for Marketing Practices
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18
         /s/
  STEPHEN L. COHEN
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   Stip. Final Judgment
   CV 08-642
                              Page 17 of 18
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Case 3:08-cv-00642-MEJ Document 4 Filed 01/30/2008 Page 18 of 18
1 FOR THE DEFENDANTS:
         /s/
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   Jeffer Mangers Butler & Marmaro LLP
  Los Angeles, CA 90067
6 Member Source Media LLC
  BY:_____/s/
   204 East 2nd Avenue, Suite 517
  San Mateo, CA 94401
9
        /s/
10 Chris Sommer,
   Individually and as Manager of Member Source Media LLC
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        SO ORDERED this ______ day of _____, 2008.
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                                        United States District Judge
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  Stip. Final Judgment
   CV 08-642
                             Page 18 of 18
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