JOSHUA S. MILLARD, pro hac vice 1 jmillard@ftc.gov 2 BRIAN M. WELKE, pro hac vice bwelke@ftc.gov 3 FEDERAL TRADE COMMISSION 4 600 Pennsylvania Ave., N.W., CC-9528 Washington, D.C. 20580 5 Tel: (202) 326-2454, -2897; Fax: (202) 326-3197 6 BARBARA CHUN, Local Counsel, Cal. Bar. No. 186907 bchun@ftc.gov 7 FEDERAL TRADE COMMISSION 8 10990 Wilshire Blvd., Suite 400 9 Los Angeles, CA 90024 Tel: (310) 824-4312; Fax: (310) 824-4380 10 Attorneys for Plaintiff 11 12 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA 13 14 15 Case No. 8:18-cv-01987-JLS-KES 16 PLAINTIFF'S MOTION FOR FEDERAL TRADE COMMISSION, 17 LEAVE TO FILE ITS FIRST Plaintiff, AMENDED COMPLAINT AND 18 **MEMORANDUM OF POINTS** 19 AND AUTHORTIES IN v. 20 **SUPPORT THERETO** IMPETUS ENTERPRISE, INC., et al., 21 Date: April 5, 2019 22 Defendants. Time: 10:30 a.m. Officer: Hon. Josephine L. Staton 23 Courtroom: 10-A 24 25 26 27 28

PLEASE TAKE NOTICE THAT on April 5, 2019, at 10:30 a.m., or as soon thereafter as this matter may be heard in Courtroom 10-A of the above-titled Court, located at 411 West Fourth St., Santa Ana, CA 92701, Plaintiff, the Federal Trade Commission ("FTC" or "Commission"), will and hereby does move this Court for leave to file its proposed First Amended Complaint for Permanent Injunction and Other Equitable Relief ("FAC") pursuant to Fed. R. Civ. P. 15(a)(2). The FAC is marked as Attachment A to this filing.

The FAC differs from the original Complaint [D.E. #2] as follows:

- 1. It adds "Studora" and "U.S. Debt Relief" as additional fictitious business names used by defendant Impetus Enterprise, Inc.;
- 2. It adds Capital Sun Investments, LLC ("Capital Sun"), also doing business as "Studora," as an additional defendant;
- 3. It adds Jimmy Calderon ("Calderon"), individually and as an officer of Capital Sun, as an additional defendant; and
- 4. It expands the common enterprise allegation to include Capital Sun. It does not otherwise substantively alter the allegations with respect to the original defendants, Tuan Dinh Duong ("Duong"); Brenda Avitia-Pena ("Avitia"); Brian Colombana ("Colombana"); Impetus Enterprise, Inc.; Fig Tree & Co., LLC; and relief defendant Noel Solutions, LLC.

This is the FTC's first request for leave to amend its Complaint. The defendants do not oppose this motion but have not stipulated to it, necessitating this filing. As set forth below, the FAC names additional parties who participated in the unlawful debt relief scheme described in the Complaint in violation of Section 5 of the FTC Act and the Telemarketing Sales Rule ("TSR").

This motion is timely. Filing the FAC will not cause any undue delay because this case is in an early stage. Moreover, the proposed amendments will not unduly prejudice named defendants or proposed defendants Capital Sun and

Calderon. The amendments principally relate to Capital Sun and Calderon's marketing and sale of student debt relief services also promoted by defendants.

The FTC notified the Court and the parties of the probability that it would name Capital Sun and Calderon as defendants prior to the November 26, 2018 hearing in this case. Capital Sun and Calderon appeared at that hearing and are subject to the

Court's November 29<sup>th</sup> Preliminary Injunction as affiliates or successors of the previously-named defendants. Both defendants and proposed defendants have had

ample advance notice that the FTC would seek to file the proposed FAC.

### I. BACKGROUND

On November 6, 2018, the FTC filed its initial Complaint and moved for a non-noticed Temporary Restraining Order ("TRO") against defendants.<sup>2</sup> In pertinent part, the Complaint charged that defendants deceptively marketed debt relief services in violation of the FTC Act and the TSR, and charged illegal upfront fees for telemarketed debt relief services in violation of the TSR.<sup>3</sup>

On November 13, 2018, the Court issued its TRO providing for an asset freeze, appointing a receiver, and authorizing access to defendants' business premises, including an office in Santa Ana.<sup>4</sup> On November 15<sup>th</sup>, the receiver entered the defendants' office in Santa Ana, and allowed FTC staff to inspect and copy materials found there.<sup>5</sup> In the office, the receiver found a student debt relief operation highly similar to defendants' scheme, run under the aegis of "Studora," a

<sup>&</sup>lt;sup>22</sup> Pl.'s Supp. Prelim. Inj. Br. at 14 (Nov. 23, 2018) [D.E. #33].

 $<sup>^{2}</sup>$  E.g., Compl. at 3-5 [D.E. #2].

<sup>&</sup>lt;sup>3</sup> *Id.* at 12-16.

<sup>&</sup>lt;sup>4</sup> TRO at 12-14, 20, 30-31 (Nov. 13, 2018) [D.E. #23].

<sup>&</sup>lt;sup>5</sup> See Receiver Rep. at 11 (Nov. 20, 2018) [D.E. #27]; Pl.'s Supp. Prelim. Inj. Br. at 1-10 (Nov. 23, 2018) [D.E. #33].

name identified by a former employee as a planned future name for defendants' scheme.<sup>6</sup> As the receiver reported, "scripts and other documentation showing that Studora was simply a continuation of the Defendants' operations were found."<sup>7</sup> Capital Sun's on-site manager, Calderon, informed the receiver that Studora telemarketed student debt relief services, and an employee on the premises advised the receiver that Studora charged consumers upfront fees for such services,<sup>8</sup> an illegal sales practice.<sup>9</sup>

On November 20, 2018, the receiver reported to the Court that Capital Sun, doing business as "Studora" and managed by Calderon, was an affiliate and/or successor of defendants' student debt relief enterprise.<sup>10</sup> The receiver also reported that an expedited review of Capital Sun's customer management database did not readily verify services rendered or results delivered.<sup>11</sup> She reported that Capital Sun could not continue to operate, and that it was "very likely that payments were demanded and/or received prior to services being rendered and/or results

<sup>&</sup>lt;sup>6</sup> Receiver Rep. at 11; PX14, Dispasqua Decl. ¶ 30 (App. at 592) [D.E. #10] ("Two weeks before I quit ASR, Mr. Duong's personal assistant Valeria . . . told me that ASR was going to change its name to avoid difficulties with the FTC or other legal authorities, and its new name would be Studora.").

<sup>&</sup>lt;sup>7</sup> Receiver Rep. at 11.

<sup>&</sup>lt;sup>8</sup> *Id.* at 13 ("the Customer Service Manager noted that if payment was not made by customers, work was not performed on said customer's file"); *see also id.* ("[W]hen discussing up-front payments with Mr. Calderon, he inquired about the

law and asked if 'payments were supposed to be held' until the DOE (Department of Education) issued its results from a debt relief application.").

<sup>&</sup>lt;sup>9</sup> See 16 C.F.R. § 310.4(a)(5)(i) (barring such fees); see also Pl.'s TRO Mem. at 11, 17 (Nov. 6, 2018) [D.E. #5].

<sup>&</sup>lt;sup>10</sup> Receiver Rep. at 4 n.1, 6, 11.

<sup>&</sup>lt;sup>11</sup> *Id*. at 6.

delivered."12

On November 26, 2018, after considering an Opposition filed by counsel for Capital Sun and Calderon, <sup>13</sup> and hearing argument, including arguments by counsel for Capital Sun and Calderon, the Court ordered that its TRO would remain in effect until a Preliminary Injunction continuing the asset freeze and receivership could issue. <sup>14</sup> On November 29<sup>th</sup>, the Court entered its Preliminary Injunction enjoining individual defendants as well as corporate defendants and "each of their subsidiaries, affiliates, successors, and assigns," including but not limited to Capital Sun "and Jimmy Calderon (when conducting activities in relation to any of the [corporate] entities)." <sup>15</sup>

On December 27, 2018, citing issues with PACER, defendant Colombana served his Answer to the FTC's Complaint via email upon FTC counsel.<sup>16</sup>

On December 31, 2018, the FTC filed a Motion for Temporary Stay due to a lapse in appropriations and undersigned counsel were furloughed.<sup>17</sup> On January 28, 2019, the FTC withdrew its Motion to Stay when FTC counsel resumed their duties after the renewal of appropriations.<sup>18</sup>

<sup>|| 12</sup> Id. at 12.

<sup>&</sup>lt;sup>13</sup> See Opp'n Mem. (filed Nov. 26, 2018) [D.E. #35] (also filed by counsel on behalf of Capital Sun's affiliate, Premier Capital Investments, LLC).

<sup>&</sup>lt;sup>14</sup> See Hr'g Minutes (filed Nov. 27, 2018) [D.E. #36]. Calderon appeared at the hearing, but declined to testify. When asked by the Court whether he had evidence of buying a business from defendants, he volunteered that he paid in cash.

 $<sup>^{15}</sup>$  Prelim. Inj. at 7  $\P$  C (Nov. 29, 2018) [D.E. #38] (also applicable to Premier Capital Investments, LLC).

<sup>&</sup>lt;sup>16</sup> Attach. B, Colombana Answer (Dec. 26, 2018, served Dec. 27, 2018).

<sup>&</sup>lt;sup>17</sup> Pl.'s Mot. for Temporary Stay [D.E. #43].

<sup>&</sup>lt;sup>18</sup> Pl.'s Withdrawal of Stay Motion [D.E. # 45].

### II. LEGAL STANDARD

The FTC requests leave to file the FAC pursuant to Federal Rule 15(a), which provides that the Court "should freely give leave when justice so requires." The U.S. Court of Appeals for the Ninth Circuit has stated that "[R]ule 15's policy of favoring amendments should be applied with 'extreme liberality." Indeed, the Ninth Circuit has held that a district court should resolve a motion to amend "with all inferences in favor of granting the motion."

Courts consider four factors in determining the propriety of a motion to amend: bad faith, undue delay, prejudice to the opposing party, or futility of the amendments.<sup>22</sup> The Ninth Circuit has held that prejudice to the opposing party is the strongest factor and that absent prejudice, or "a strong showing" of the other factors, a "*presumption*" exists in favor of granting the leave to amend.<sup>23</sup> This liberal standard applies to amending parties as well as causes of action.<sup>24</sup>

### III. ARGUMENT

The FTC readily qualifies for leave to amend its Complaint. The proposed FAC is filed in good faith, is timely, will not cause undue prejudice to defendants

<sup>&</sup>lt;sup>19</sup> FED. R. CIV. P. 15(a)(2).

<sup>&</sup>lt;sup>20</sup> *DCD Programs, Ltd. v. Leighton*, 833 F.2d 183, 186 (9th Cir. 1987) (quoting *U.S. v. Webb*, 655 F.2d 977, 979 (9th Cir. 1981)).

<sup>&</sup>lt;sup>21</sup> *Griggs v. Pave Am. Grp.*, 170 F.3d 877, 880 (9th Cir. 1999) (citing *Leighton*, 833 F.2d at 186).

<sup>&</sup>lt;sup>22</sup> Foman v. Davis, 371 U.S. 178, 182 (1962); see also Griggs, 170 F.3d at 880.

<sup>&</sup>lt;sup>23</sup> Eminence Capital, LLC v. Aspeon, Inc., 316 F.3d 1048, 1052 (9th Cir. 2003) (emphasis in original); see also Shaw v. Burke, No. 17-cv-2386, 2018 WL 2459720, at \*3 (C.D. Cal. May 1, 2018) ("There is a presumption that leave to amend should be granted.").

<sup>&</sup>lt;sup>24</sup> *Leighton*, 833 F.2d at 186.

or the added parties, and is clearly not futile.

# A. The Proposed FAC is Filed in Good Faith.

The FTC brings this motion for leave to amend in good faith, and not for purposes of delay or to avoid an adverse judgment. There are no facts in the record indicating that this motion has been filed in bad faith.<sup>25</sup>

## B. The FTC's Motion is Timely and Will Not Cause Undue Delay

This motion is timely filed and will not cause undue delay. <sup>26</sup> Indeed, the Ninth Circuit has held that it is an abuse of discretion to deny a motion to amend on the grounds of delay alone, even five years after the filing of a complaint. <sup>27</sup> By comparison, the FTC is filing this motion before the parties have commenced discovery in this case. This reasonably prompt filing negates any suggestion of undue delay and facilitates efficient discovery and proceedings in this case. <sup>28</sup>

# C. The Proposed FAC Will Not Prejudice Defendants.

Acknowledging that avoiding prejudice should be a "major objective" for

<sup>&</sup>lt;sup>25</sup> Cf. Sorosky v. Burroughs Corp., 826 F.2d 794, 805 (9th Cir. 1987) (upholding a bad faith finding when plaintiff moved to amend in order to add a defendant to destroy diversity jurisdiction).

<sup>&</sup>lt;sup>26</sup> See Leighton, 833 F.2d at 187.

<sup>&</sup>lt;sup>27</sup> Howey v. U.S., 481 F.2d 1187, 1190-91 (9th Cir. 1973).

<sup>&</sup>lt;sup>28</sup> See Leighton, 833 F.2d at 187 ("this suit is still in its early stages, and appellants have offered a satisfactory explanation for their delay"). Rule 15(a)(1) permits parties to amend a pleading to which a responsive pleading is required within "21 days after service of a responsive pleading." FED. R. CIV. P. 15(a)(1)(B). Because Colombana served his Answer on December 27, 2018, the FTC was entitled to file the FAC as of right by January 17, 2019. The FTC was unable to file the FAC by that date due to the furlough of FTC counsel. This constitutes a "satisfactory explanation" for the modest delay. *Cf. Leighton*, 833 F.2d at 187 ("there is no evidence of unjust delay in this case").

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the Court in ruling on motions to amend,<sup>29</sup> the proposed FAC will not prejudice
     defendants. Such prejudice occurs when newly added parties do not have time to
     "pursue and preserve the facts relevant to various avenues of defense" of the suit. 30
     Avoiding such "unjust delay" is important in deciding motions for leave to
     amend a pleading.<sup>32</sup> However, timely notice, whether formal or informal, is
     sufficient to allay such concerns.<sup>33</sup>
            Here, there is no unjust delay, and thus no prejudice to defendants or
     proposed defendants. Calderon learned of this lawsuit the same day as the other
     defendants. He was present when the receiver entered Capital Sun's office in
     Santa Ana on November 15<sup>th</sup>. <sup>34</sup> Prior to the November 26, 2018 Preliminary
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     Injunction hearing in this case, the FTC notified the Court and the parties of the
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     probability that it would name Capital Sun and Calderon as defendants.<sup>35</sup> Both
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     Calderon and Capital Sun submitted an Opposition to the Preliminary Injunction<sup>36</sup>
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     and participated in that hearing.<sup>37</sup> Both are also subject to the November 29<sup>th</sup>
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     Preliminary Injunction as affiliates or successors of named defendants.<sup>38</sup> Both
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     defendants and proposed defendants have had ample advance notice that the FTC
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     <sup>29</sup> Id.
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     <sup>30</sup> Korn v. Royal Caribbean Cruise Line, Inc., 724 F.2d 1397, 1400 (9th Cir. 1984).
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     <sup>31</sup> Leighton, 833 F.2d at 187-88.
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     <sup>32</sup> Korn, 833 F.2d at 1400.
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     ^{33} Id.
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     <sup>34</sup> Receiver Rep. at 6-7.
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     <sup>35</sup> Pl.'s Supp. Prelim. Inj. Br. at 14 (Nov. 23, 2018) [D.E. #33].
     <sup>36</sup> Opp'n Mem. [D.E. #35].
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     <sup>37</sup> Hr'g Minutes [D.E. #36]
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     <sup>38</sup> Prelim. Inj. at 7 ¶ C [D.E. #38].
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would seek to file the proposed FAC. Calderon and Capital Sun have had ample notice of this lawsuit, dispelling any notion of prejudice to adding them as named parties. Moreover, none of the previously-named defendants oppose this motion.<sup>39</sup>

## D. Filing the Proposed FAC Is Not Futile

To show that a proposed amended complaint would be futile, the opposing party must show that, taking the pleaded facts as true, its allegations fail to state a claim as a matter of law. Otherwise, a plaintiff "ought to be afforded an opportunity to test [its] claim on the merits." The addition of Calderon and Capital Sun as defendants, if the allegations against them are taken as true, state a legally sufficient claim under the FTC Act and the TSR and are therefore not futile. For example, the FAC charges that they charged consumers upfront fees for telemarketed debt relief services, a plain violation of the TSR. Indeed, this Court has twice issued preliminary findings that the FTC is likely to prevail on the merits of its nearly identical allegations against the original defendants.

### IV. CONCLUSION

For the foregoing reasons, the FTC respectfully requests that this Court grant the FTC's Motion for Leave to File its First Amended Complaint.

<sup>&</sup>lt;sup>39</sup> No previously-named defendants oppose this motion. *See infra* L.R. 7-3 Statement.

<sup>&</sup>lt;sup>40</sup> See Klamath-Lake Pharm. Ass'n v. Klamath Med. Serv. Bur., 701 F.2d 1276, 1293 (9th Cir. 1983) (upholding denial of leave to amend when amendment to complaint "could not affect the outcome of th[e] lawsuit"); see also Miller v. Yokohama Tire Corp., 358 F.3d 616, 622-23 (9th Cir. 2004) (same).

<sup>&</sup>lt;sup>41</sup> Leighton, 833 F.2d at 188 (quoting Foman, 371 U.S. at 182).

<sup>&</sup>lt;sup>42</sup> Att. A at 12 ¶ 30, 16 ¶¶ 44-45; 16 C.F.R. § 310.4(a)(5)(i).

<sup>&</sup>lt;sup>43</sup> TRO at  $4 \, \P \, 4$  (finding good cause to believe that defendants violated FTC Act and TSR as alleged in Complaint); Prelim. Inj. at  $5 \, \P \, 7$  (same).

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2	Dated: February 5, 2019	Respectfully submitted,
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5		Barbara Chun (Local Counsel)
6		Attorneys for Plaintiff
7		FEDERAL TRADE COMMISSION
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L.R. 7-3 STATEMENT

Undersigned counsel certifies that, prior to filing the instant motion, counsel conferred concerning this motion with Thomas R. Chapin, counsel for Defendants Duong and Avitia, on December 10, 2018 and December 17, 2018 via email, and December 12, 2018 and thereafter by phone. Mr. Chapin indicated that Duong and Avitia would not oppose this motion. Counsel also conferred concerning this motion with *pro se* defendant Colombana via email on January 29, 2019, and Colombana responded via email that he would not oppose this motion.

FTC counsel also sought to confer concerning this motion with Richard A. McFarlane and David Kozich, counsel for Jimmy Calderon, Capital Sun Investments, LLC, and Premier Capital Investments, LLC, via email. In response, FTC counsel were contacted by and spoke with another attorney, Michael Thurman, Esq., who may substitute as counsel for those entities in this case. At present, it is uncertain whether Jimmy Calderon, Capital Sun Investments, and Premier Capital Investments would oppose this motion.

\_\_/s/\_ Joshua S. Millard

**Certificate of Service** 1 I hereby certify that on February 5, 2019, I caused a true and correct copy of FTC's 2 Motion for Leave to File its First Amended Complaint and the Proposed Order to be served by the following means on the following persons: 3 4 By Notice of Electronic Filing via the Court's CM/ECF System, pursuant to Local Rule 5-3.2: 5 6 Edward G. Fates 7 Allen Matkins Leck Gamble Mallory & Natsis LLP 8 One America Plaza 9 600 West Briadway, 27th Floor San Diego, CA 92101 10 Phone: (619) 233-1155 11 Fax: (619) 233-1158 Email: tfates@allenmatkins.com 12 Attorney for Receiver Krista Freitag 13 14 S. David Kozich Legis Law APC 15 2101 East 4th Street, Suite 210a 16 Santa Ana, CA 92701 Phone: (714) 656-4322 17 Fax: (714) 252-4157 18 Email: davidk@legislaws.com Attorney for Jimmy Calderon 19 20 By mail to the person's last known address, pursuant to Fed. R. Civ. P. 5(b)(2)(C): 21 22 Incorp Services, Inc. 23 5716 Corsa Avenue, Suite 110 Westlake Village, CA 91362 24 Agent for Service of Process for: 25 Defendant Impetus Enterprise, Inc. 26 Legalzoom.com, Inc. 27 101 North Brand Blvd, 11th Floor 28

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